

## Victim Services

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Family

Yes

Intake Contact Email

victimservices@vadoc.virginia.gov

Intake Process

Visit the website, call or email for information.

Intake Contact Telephone

(800) 560-4292

Provider Refer

Yes

Report Problems

Call the Agency

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Send an Email

Self Refer

Yes

Virginia Department of Corrections

<https://vadoc.virginia.gov/>

<https://vadoc.virginia.gov/victim-services/>

Main

(804) 674-3243

Toll-Free

(800) 560-4292

PO Box 26963

23261 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

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Call if translation is needed

Virginia Department of Corrections Victim's Services offers support, resources, and timely notification for victims of crime whose perpetrators are under the custody of the Virginia Department of Corrections (VADOC).

The Code of Virginia §19.2-11.01 defines a victim of a crime as anyone who has suffered physical, psychological, or economic harm as a direct result of a felony or certain misdemeanors. This includes:

- Spouses and children of all victims,
- Parents, guardians, and siblings of mentally or physically disabled victims or victims of homicide,
- Parents, guardians, and siblings of minor victims,
- Foster parents or other caregivers, under certain circumstances.

Notification and Assistance for Victim Inclusion (NAAVI) alerts crime victims of any change in the status of one or more inmates. Register on the website in either English or Spanish to receive alerts.

Service Area(s)

Statewide

Email

[victimservices@vadoc.virginia.gov](mailto:victimservices@vadoc.virginia.gov)