

Emergency Broadband Benefit Program

Age Requirements

No Age Requirement

Available 24/7

No

Family

Yes

Intake Process

Call for information. Visit the website.

Intake Contact Telephone

(888) 225-5322

Provider Refer

Yes

Report Problems

Call the Agency

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Send a Letter

Self Refer

Yes

Federal Communications Commission (FCC)

<https://www.fcc.gov/>

<https://www.fcc.gov/emergency-broadband-benefit-program>

<https://www.facebook.com/FCC>

<https://twitter.com/fcc>

Main

(888) 225-5322

Phone Emergency

(888) 225-5322

45 L Street Northeast

20554 DC

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

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Call if translation is needed

Emergency Broadband Benefit Program: As part of a stimulus bill, the federal government has set aside money for an Emergency Broadband Benefit Program designed to help Americans stay connected to the internet during the pandemic. Eligible households can receive up to \$50 off their current internet service, including equipment costs. Details on [Fact Sheet](#)

If approved the credit will apply until funds are no longer available.

Service Area(s)

Nationwide