

Virginia Waiver Management System (WaMS) is the data management system that manages the DD waivers; houses a record of the Individualized Service Plan (ISP); is the entry point to request Service Authorization for DD waiver services; and acts as a conduit for communication between Providers, Support Coordinators, and DBHDS.

### **WaMS Online Training/Manual**

- For WaMS training materials, please visit the Training Manuals, Webinars and FAQs section of the WaMS Homepage
- Provider Registration for WaMS
  - Please see below the WaMS production URL, username and password for providers to register their WaMS user accounts.
- **URL:** <https://www.wamsvirginia.org/WaMS/Ltss.Web/Register>
- **Username:** provider
- **Password:** wpS%5Fwe

Additional support for WaMS can be found at: (844) 4-VA-WaMS/ (844-482-9267)

- WaMS Help Desk (between 7:00 AM and 7:00 PM)

WaMS helpline provides basic troubleshooting (e.g., password resets, system navigation, break/fix instructions).

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