

Local Taxpayer Advocate, Richmond

Age Requirements

No Age Requirement

Intake Process

Visit the website, call the office to see if you qualify for help. You can also call the Taxpayer Advocate Service toll-free at 877-777-4778

Provider Refer

Yes

Self Refer

Yes

Taxpayer Advocate Service

<https://www.irs.gov/taxpayer-advocate>

Main

(804) 916-3501

Toll-Free

(877) 777-4778

400 North 8th Street, Room 916

Box 25

23219 VA

United States

Monday: 9:00 am-5:00 pm

Tuesday: 9:00 am-5:00 pm

Wednesday: 9:00 am-5:00 pm

Thursday: 9:00 am-5:00 pm

Friday: 9:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Taxpayer Advocate Service (TAS) is an independent organization within the IRS. This service is provided to taxpayer to ensure that every taxpayer is treated fairly, and that you understand your rights as a taxpayer. Free help if available, if you qualify for help, to guide you through the process of resolving tax problems that you haven't been able to solve on your own.

TAS can help if you can't resolve your problem with the IRS and:

- Your problem is causing financial difficulties for you, your family, or your business.
- You face (or your business is facing) an immediate threat of adverse action.
- You've tried repeatedly to contact the IRS but no one has responded to you, or the IRS hasn't responded by the date promised.

Each state has at least one Local Taxpayer Advocate who is independent of the local IRS office and reports directly to the National Taxpayer Advocate. You can also fill out [Form 911, Request for Taxpayer Advocate Service Assistance](#) PDF, and fax or mail it.

Service Area(s)

Statewide