

Lifeline, Land Line Phone Discount Plan

Age Requirements

22-55

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56-60

,

60+

Available 24/7

No

Other Eligibility Criteria

Income restrictions apply; must be a participant in a federal or state assistance program (such as SNAP, Section 8 Housing, Medicaid, Supplemental Security Income (SSI), etc.

Family

No

Intake Process

Visit the website, choose Companies near me that offer the discount

There is a list of companies and the toll free number to call.

You must produce documentation to demonstrate your qualifications.

Brochures are available in Spanish as well as English.

Provider Refer

Yes

Self Refer

Yes

Verizon

<http://www.verizon.com/home/phone/>

<http://www.lifelinesupport.org/lis/>

Main

(800) 837-4966

(telephone service or local store)

20002 DC

United States

Monday: 9:00 am-9:00 pm

Tuesday: 9:00 am-9:00 pm

Wednesday: 9:00 am-9:00 pm

Thursday: 9:00 am-9:00 pm

Friday: 9:00 am-9:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Website information is available 24/7

Fee Structure

Fee Range

Payment Method(s)

Private Pay

The Lifeline program is a government assistance program that offers a monthly discount to qualified low-income customers. If you qualify for the Lifeline discount, you can save at least \$9.25 per month on your Verizon monthly bill. As of August 2016, in Virginia only land lines qualify for this program

Only eligible customers may enroll in the Lifeline program and the program is limited to one discount per household. There are restrictions to the Lifeline program. Visit [Lifeline Support](#) Find a Company Near You that offers the discount. There will be a toll free number to call.

As part of the Lifeline program, the Tribal Link Up assistance provides eligible Tribal Land subscribers a discount that is 100% of the customer's one-time customary activation fee. It is limited to one time per home address per subscriber.

Call for information about a Lifeline Plan.

Service Area(s)

Statewide