

Adult Protective Services Hotline

Family

No

Intake Process

Visit the website. Call the office

Provider Refer

No

Report Problems

Call the Agency

Self Refer

Yes

Virginia Department of Social Services (VDSS)

<https://www.dss.virginia.gov>

Main

(804) 726-7000

Phone Emergency

(888) 832-3858

5600 Cox Road

23060 VA

United States

Monday: 8:15 am-5:00 pm

Tuesday: 8:15 am-5:00 pm

Wednesday: 8:15 am-5:00 pm

Thursday: 8:15 am-5:00 pm

Friday: 8:15 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

Virginia Department of Social Service offers a 24 hour, toll free Adult Protective Services (APS) hotline at 888-832-3858.

To report suspected adult abuse, neglect or exploitation, call your local department of social services or the Hotline.

APS investigates reports of abuse, neglect and exploitation of adults 60 years of age and older and incapacitated adults age 18 or older. Social workers may arrange for a wide variety of health, housing, social and legal services.

Service Area(s)

Statewide