

## Wandering and Emergency Service

### Age Requirements

0-5

,

6-12

,

13-21

,

22-55

,

56-60

,

60+

Family

No

Alzheimer's Association

<http://www.alz.org/>

Main

(888) 572-8566

Phone Emergency

(800) 272-3900

225 North Michigan Avenue, Floor 17

60601 IL

United States

Payment Method(s)

Private Pay

Languages Spoken

English

MedicAlert<sup>®</sup> + Alzheimer's Association Safe Return<sup>®</sup> is a 24-hour nationwide emergency response service for individuals with Alzheimer's or a related dementia who wander or have a medical emergency. We provide 24-hour, nationwide assistance, no matter when or where the person is reported missing.

The program includes identification products, including wallet cards, jewelry and clothing labels, national photo/information database; 24 hour toll free emergency crises line; local Chapter support; and wandering behavior education and training for caregivers and families.

To register online, a person with dementia or their caregiver fills out a simple form, supplies a photograph and chooses the type of identification that the registrant will wear and/or carry. Registration is also available by calling 888-572-8566, Monday through Friday, 8AM-8PM Central Time; by faxing enrollment form to 800-863-3429; by mailing enrollment form to MedicAlert + Alzheimer's Association Safe Return, 2323 Colorado Blvd., Turlock CA 95380. The information is entered into national database.

If registrant wanders and is found, the person who finds him/her can call the Safe Return toll free number located on the wanderer's identification wallet card, jewelry or clothing label. The Safe Return operator immediately alerts the family member or caregiver listed in the database. If a person is reported missing, Safe Return can fax the missing person's information and photograph to local law enforcement agencies. Local chapters provide family support and assistance while police conduct the search and rescue.

Service Area(s)

Nationwide