

# Low Income Home Energy Assistance Program (LIHEAP)

Family

No

Intake Contact

Denise Surber

Intake Contact Email

denise.t.surber@dss.virginia.gov

Intake Process

Visit the website. Call the office

Intake Contact Telephone

(804) 726-7386

Provider Refer

No

Report Problems

Call the Agency

Self Refer

Yes

Virginia Department of Social Services (VDSS)

<https://www.dss.virginia.gov>

[http://www.utilitybillassistance.com/html/virginia\\_liheap\\_energy\\_assista.html](http://www.utilitybillassistance.com/html/virginia_liheap_energy_assista.html)

Main

(804) 726-7000

Toll-Free

(800) 272-2714

TTY/TTD

(800) 552-2131

5600 Cox Road

23060 VA

United States

Monday: 8:15 am-5:00 pm

Tuesday: 8:15 am-5:00 pm

Wednesday: 8:15 am-5:00 pm

Thursday: 8:15 am-5:00 pm

Friday: 8:15 am-5:00 pm

Saturday: Closed

Sunday: Closed

Languages Spoken

English

The Virginia Department of Social Services administers the LIHEAP program through the Virginia Energy Assistance program, so eligible consumers can make an application at their local Department of Social Services office.

Find Eligibility requirements and office at [local office locations](#) or by calling 2-1-1. Customers of [Columbia Gas of Virginia](#) can also call their hotline: 1.800.272.2714 for assistance or visit their website.

The application period runs from October through November. Virginia residents who are eligible and believe they may need assistance at any point in winter must apply before November 14th. Make contact as early as possible to find out about other payment options if LIHEAP is not available. The Customer Contact Center of Columbia Gas can be reached at 1.800.543.8911.

[View Here](#) for additional organizations that may provide assistance with energy assistance.

Service Area(s)

Statewide