

## 2-1-1 Virginia, Information and Referral

Age Requirements

0-5

,

6-12

,

13-21

,

22-55

,

56-60

,

60+

Available 24/7

Yes

Other Eligibility Criteria

Open to all

Family

No

Intake Process

Call 2-1-1 24 hours a day, 7 days a week, 365 days a year.

Intake Contact Telephone

211

Provider Refer

No

Self Refer

Yes

The Planning Council

<https://www.theplanningcouncil.org>

Main

211

Toll-Free

(800) 230-6977

5365 Robin Hood Rd.  
Suite 700  
23513 VA  
United States

Monday: 9:00 am-5:00 pm

Tuesday: 9:00 am-5:00 pm

Wednesday: 9:00 am-5:00 pm

Thursday: 9:00 am-5:00 pm

Friday: 9:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

Just dial 2-1-1 for fast and easy access to information and services. All calls are free and confidential.

Administrative office of information and referral agency covering the southeast region of Virginia. The office houses a regional 2-1-1 Virginia information and referral call center providing information about local health and human services resources. Resources include government, non-profit and some for-profit agencies.

Service Area(s)

Statewide