

## Dispute Resolution

Age Requirements

0-5

,

6-12

,

13-21

,

22-55

,

56-60

,

60+

Available 24/7

No

Family

No

Intake Contact

Irma Dillard

Intake Contact Email

Irma.Dillard@eeoc.gov

Intake Process

Call for information and directions and to make an appointment.

Self Refer

No

U.S. Equal Employment Opportunity Commission

<https://www.eeoc.gov>

Main

(804) 771-2182

Toll-Free

(800) 669-4000

TTY/TTD

(804) 771-2227

830 East Main Street, 6th Floor  
23219 VA  
United States

#### Fee Structure

No Fee

#### Languages Spoken

English

Mediation is offered by the U.S. Equal Employment Opportunity Commission (EEOC) as an alternative to the traditional investigative or litigation process. Mediation is an informal process in which a neutral third party assists the opposing parties to reach a voluntary, negotiated resolution of a charge of discrimination. The mediation process is strictly confidential. Information disclosed during mediation will not be revealed to anyone, including other EEOC employees.

Irma Dillard is the Mediator for the Richmond Field Office.

The Richmond Local Office has jurisdiction over the State of Virginia counties of Albemarle, Alleghany, Amelia, Amherst, Appomattox, Augusta, Bath, Bedford, Bland, Botetourt, Buchanan, Buckingham, Campbell, Carroll, Charlotte, Chesterfield, Craig, Culpeper, Cumberland, Dickenson, Floyd, Fluvanna, Franklin, Giles, Goochland, Grayson, Greene, Halifax, Hanover, Henrico, Henry, Highland, Lee, Louisa, Madison, Montgomery, Nelson, Orange, Page, Patrick, Pittsylvania, Powhatan, Prince Edward, Pulaski, Rappahannock, Roanoke, Rockbridge, Rockingham, Russell, Scott, Shenandoah, Smyth, Spotsylvania, Tazewell, Washington, Wise, Wythe and State of Virginia Independent Cities of Bedford, Bristol, Buena Vista, Charlottesville, Clifton Forge, Covington, Danville, Fredericksburg, Galax, Harrisonburg, Lexington, Lynchburg, Martinsville, Norton, Radford, Richmond, Roanoke, Salem, South Boston, Staunton, and Waynesboro.

#### Service Area(s)

Statewide