

National Customer Service Center

Age Requirements

0-5

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6-12

,

13-21

,

22-55

,

56-60

,

60+

Available 24/7

Yes

Other Eligibility Criteria

District of Columbia, State of Virginia residents

Family

No

Intake Process

Phone

Provider Refer

No

Self Refer

Yes

U.S. Citizenship and Immigration Services

<http://www.uscis.gov/about-us/contact-us/national-customer-service-center>

Main

(800) 375-5283

TTY/TTD

(800) 767-1833

2675 Prosperity Avenue

22031 VA

United States

Fee Structure

No Fee

Languages Spoken

English

,

Spanish

Through the National Customer Service Center (NCSC), nationwide assistance is provided by telephone to customers calling from within the United States about immigration Services and Benefits. Service is available in English and Spanish.

The NCSC gives customers throughout the country another way to get consistent, accurate information and assistance on immigration Services and Benefits. NCSC know that service by phone may be more convenient than having to write and wait for a reply or having to take time off from work to go to the nearest Immigration office.

You can call U.S. Citizenship and Immigration Services (USCIS) toll-free for automated information and live assistance concerning immigration Services and Benefits within the U.S., including Puerto Rico, Guam, and the U.S. Virgin Islands.

Telephone contacts:

- Main number: 800-375-5283, available 8:00 AM until 6:00 PM, Monday through Friday
- TTY number: 800-767-1833
- Forms Request: 800-870-3676
- Recorded information 24/7

If you are outside the United States and have filed an application or petition with a USCIS Service Center, you can call 212-620-3418 to check the status of your case. This number provides automated information only. There is no live assistance available at this number.

Service Area(s)

Nationwide