

Discount Telephone Program, Lifeline

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Call for income restrictions and other eligibility requirements

Family

No

Intake Process

Call for information; visit the website

Provider Refer

Yes

Self Refer

Yes

Lifeline Program for Low Income Consumers

<https://usac.org/lifeline/lifeline>

Main

(800) 234-9473

Federal Communications Commission

445 12th Street SW

20554 DC

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Fixed Fee

Languages Spoken

English

,
Spanish

The Lifeline Program is a federal program that provides support to telecommunications companies that in turn offer discounts to millions of eligible consumers. The Lifeline program provides a discount on phone service for qualifying low-income individuals to ensure that all Americans have the opportunities and security that phone service brings, including being able to connect to jobs, family and emergency services.

The Lifeline program is available to eligible low-income consumers in every state, territory, commonwealth, and on Tribal lands. Consumers with proper proof of eligibility may be qualified to enroll. To participate in the program, consumers must have an income that is at or below 135% of the federal Poverty Guidelines or participate in a qualifying [state, federal or Tribal assistance program](#).

See [Lifeline](#) for more information, or call the Federal Communications Commission at 888-225-5322.

Apply for Lifeline through your local telephone company or designated state agency. To locate a Lifeline provider in Virginia, go to <http://www.fcc.gov/lifeline>

Service Area(s)

Nationwide