

# Virginia Tax Information, Forms and Assistance

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves all Virginia taxpayers.

Family

Yes

Intake Contact Email

Secure email contact form is available on the website.

Intake Process

Call, email or visit the website for information, forms and instructions

Intake Contact Telephone

(804) 367-8031

Provider Refer

Yes

Report Problems

Call the Agency

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Send a Letter

Self Refer

Yes

Virginia Department of Taxation

<https://tax.virginia.gov/>

<https://www.facebook.com/VaTax/>

<https://twitter.com/vatax>

Main

(804) 367-8031

1957 Westmoreland Street

23230 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

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Spanish

The Virginia Department of Taxation assists individual taxpayers and businesses with information pertaining to Virginia state taxes. Customer Service for walk-in customers is available at 1957 Westmoreland Street, Richmond, Monday through Friday from 8:30 AM until 4:30 PM.

The website has a [Virginia Tax Policy Library](#), now called "Laws, Rules and Decisions" with electronic representations of the public policy documents related to all tax types administered by the Department of Taxation. Call the main customer service line for contact information for your local area. MilTax is an approved tax preparation software that provides free tax services for members of the military.

[Individual income tax filing online services](#) are available for Virginia income tax filers. Through the online services, taxpayers can send a secure and confidential email through secure messaging, [make a return, extension or estimated tax payment](#) and check refund status through the [Where's My Refund](#) application. [Tax forms](#) are available for download on the website.

Additional telephone contacts include:

- For individuals (804) 367-8031;

- For businesses (804) 367-8037;
- Where's My Refund (804) 367-2486;
- Identity Theft Inquiries (804) 404-4185;
- Collections (804) 367-8045 or [lienhelp@tax.virginia.gov](mailto:lienhelp@tax.virginia.gov)
- Court Debt Collection (804) 367-0016.

Service Area(s)

Statewide

Email

[Secure email contact form is available on the website.](#)