

Find a Tax-Aide Program

Age Requirements

22-55

,

56-60

,

60+

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Available to people of all ages with moderate and low income, with special attention paid to those age 50 and older.

Family

No

Intake Contact Email

taxaide@aarp.org

Intake Process

Call the office or visit the website and search for Tax-Aide location. A list of documents to bring to the site is available on the website. Sites are open annually from late January or early February to April 15. Remote tax assistance is available.

Intake Contact Telephone

(888) 687-2277

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

AARP Virginia State Office

<https://states.aarp.org/virginia/>

https://www.aarp.org/money/taxes/aarp_taxaide/

<http://www.facebook.com/aarpvirginia>

@AARPCares

Main

(888) 687-2277

Toll-Free

(866) 542-8164

TTY/TTD

(877) 434-7598

901 East Byrd Street Suite 1005

23219 VA

United States

Monday: 7:00 am-11:00 pm

Tuesday: 7:00 am-11:00 pm

Wednesday: 7:00 am-11:00 pm

Thursday: 7:00 am-11:00 pm

Friday: 7:00 am-11:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Hours vary by location. Site hours are subject to change on a weekly basis.

Therefore, please check again the day before you plan to go to the site.

Fee Structure

Call for Information

Languages Spoken

English

AARP Tax-Aide is one of the many programs of the AARP Foundation and is often considered the flagship program. AARP Foundation Tax-Aide provides in-person and remote tax assistance free of charge to anyone, with a special focus on taxpayers who are 50 or older or who have low to moderate-income.

Tax-Aide volunteers are located nationwide and are trained and IRS-certified every year to make sure they know about and understand the latest changes and additions to the tax code. Tax help is provided in safe environments using a variety of methods based on a number of factors, including where you are located, COVID-19 spread, and volunteer availability.

Visit the [AARP Tax Locator](#) webpage for more information or to find a location.

Service Area(s)

Statewide

Email

taxaide@aarp.org