

Discount Telephone Program, Link Up for Tribal Lands

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Income and other restrictions apply

Family

No

Intake Process

Call; Complete application

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Lifeline Program for Low Income Consumers

<https://usac.org/lifeline/lifeline>

<https://www.usac.org/lifeline/get-started/enhanced-tribal-benefit/>

Main

(800) 234-9473

Federal Communications Commission

445 12th Street SW

20554 DC

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Languages Spoken

English

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Spanish

Link Up provides eligible low-income consumers living on Tribal lands with a one-time discount of up to \$100 on the initial installation or activation of a wireline or wireless telephone for the primary residence. Tribal Lands Link Up also allows consumers to pay the remaining amount that they owe on a deferred schedule, interest-free. Federal rules prohibit eligible low-income consumers from receiving more than ONE Link Up discount at a primary residence. Eligible consumers may be eligible for Link Up again only after moving to a new primary residence. Link Up support is only offered to carriers who are building out infrastructure on Tribal lands so not all carriers may discount their activation fee. Enhanced benefits are provided to low-income consumers who live on a federally recognized Indian Tribe's reservation, pueblo, or colony.

A consumer can qualify for the Lifeline benefit if their income is 135% or less than the federal poverty guidelines, or if they participate in SNAP, Medicaid, or other federal programs

Service Area(s)

Nationwide